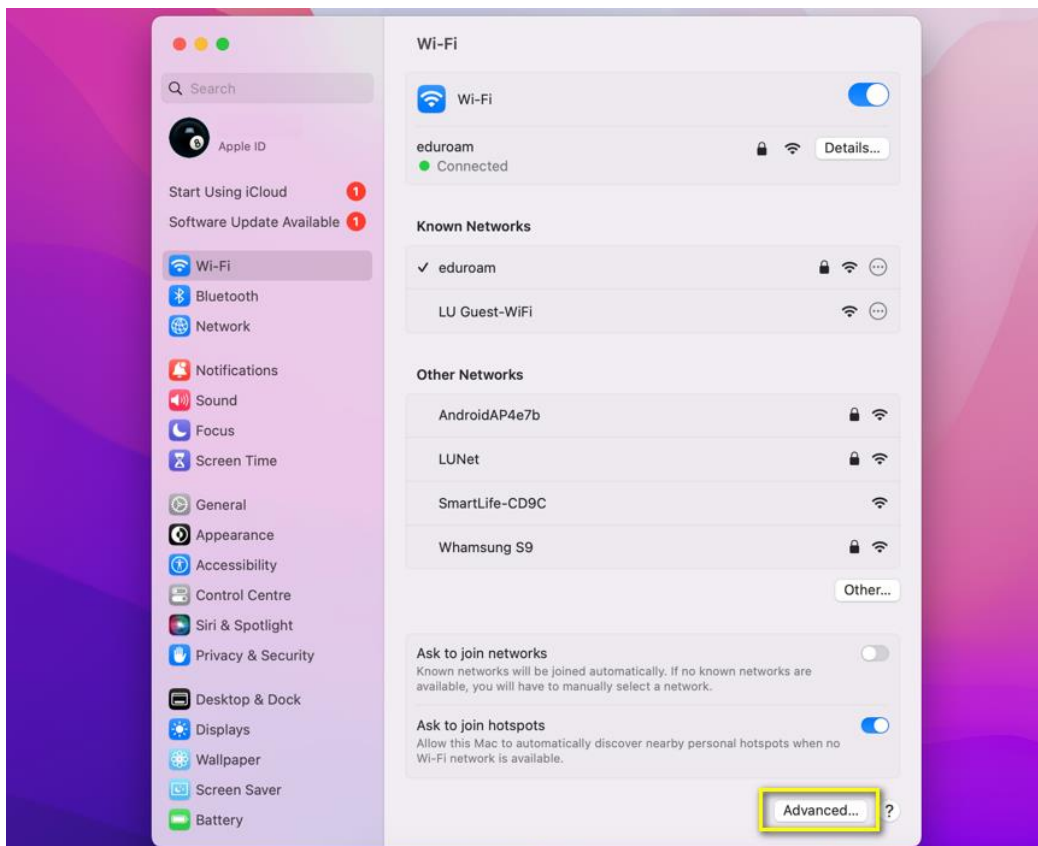


How to reset Network Settings on Mac

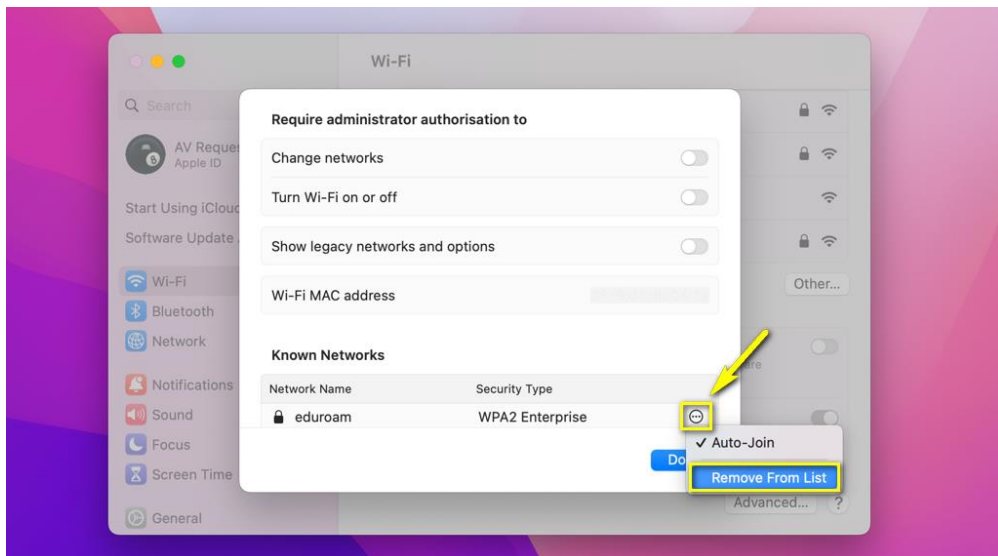
Click the Wi-Fi internet symbol in the top-right corner and then click on Network Preferences



Click **Advanced**

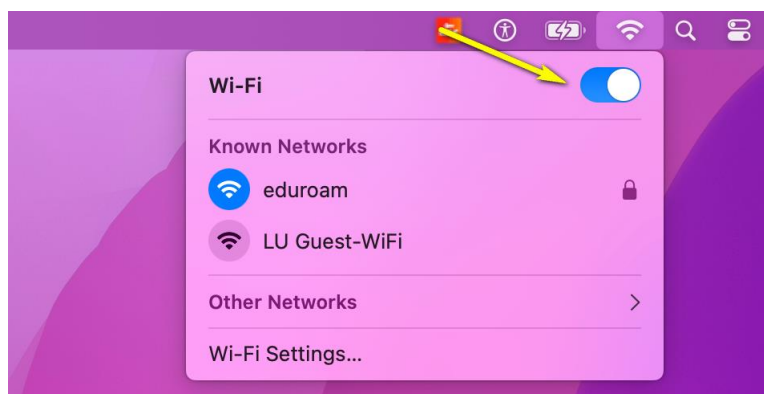


Select the Wi-Fi connection from the list (LU Guest-WiFi, eduroam), then click on the three dots, and choose **Remove From List**. Finally, click **Done** to confirm.

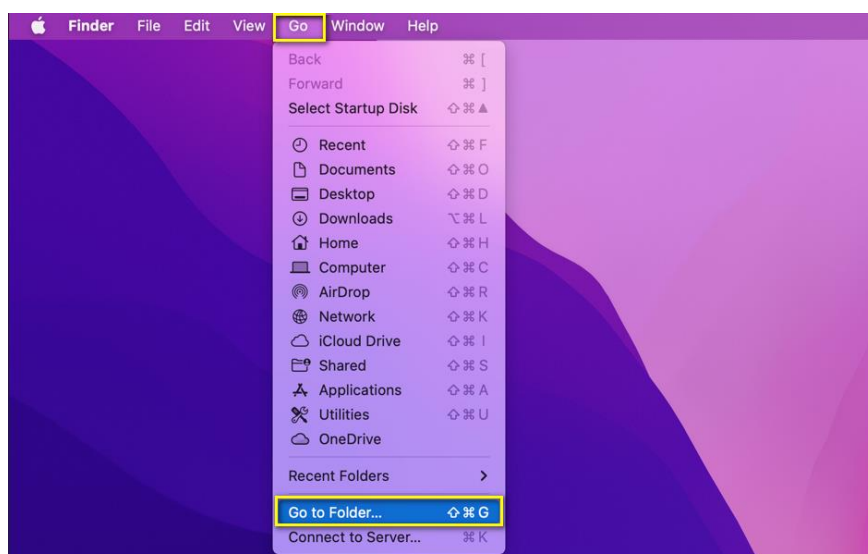


If you're still having trouble connecting to the internet, you can try this second method. It involves removing some specific system files related to network settings, which will be replaced when you restart your Mac.

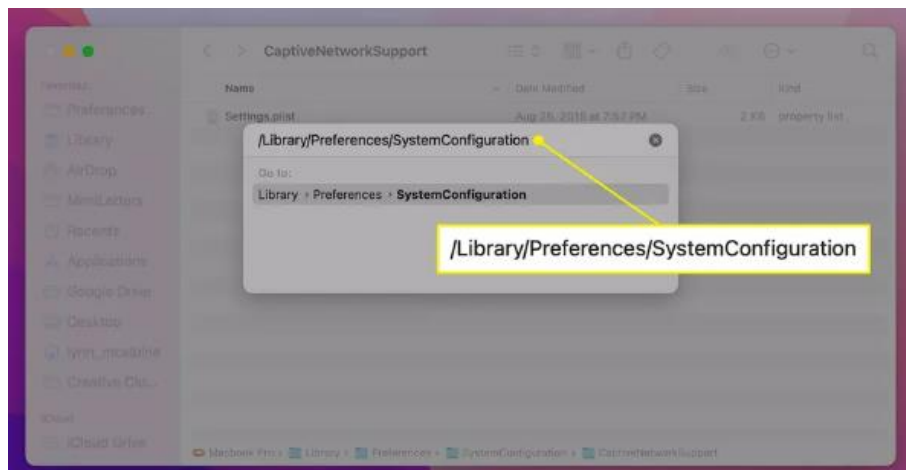
1. Click the **Wi-Fi internet symbol** in the menu bar and click the switch to turn Wi-Fi Off



2. With the Wi-Fi off, click **Go**, then from the Go menu, click **Go to Folder**.

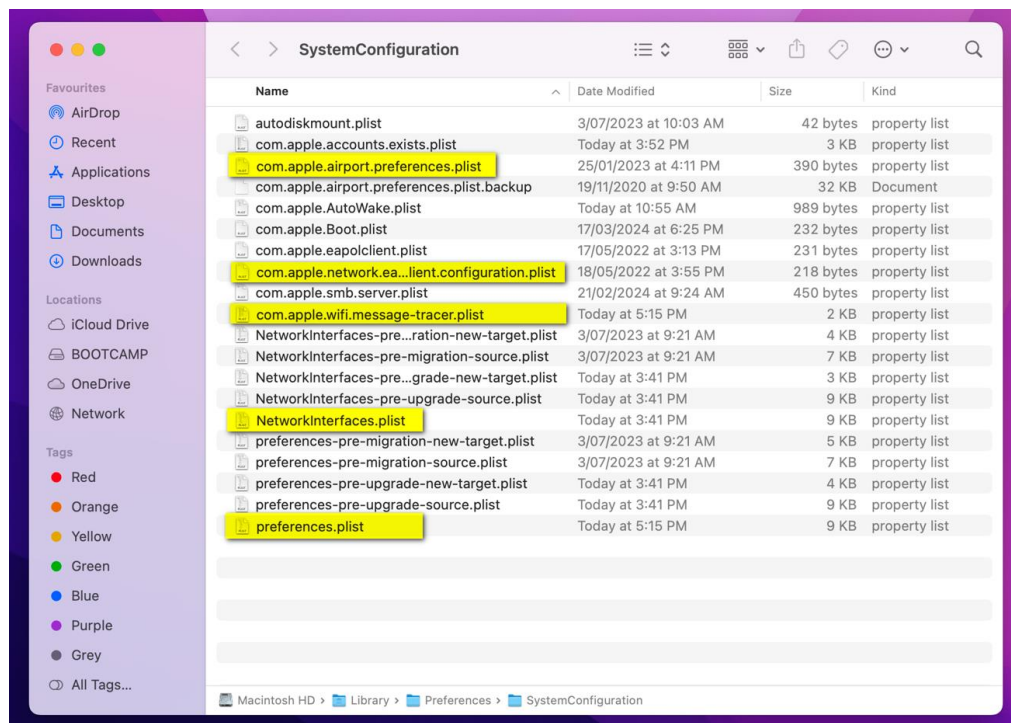


3. Type `/Library/Preferences/SystemConfiguration/` into the text field and Enter



4. Select the following five files and Copy all five files to your desktop as a backup just in case.

- ✓ **com.apple.airport.preferences.plist**
- ✓ **com.apple.network.identification.plist** or **com.apple.network.eapolclient/configuration.on.plist**
- ✓ **com.apple.wifi.message-tracer.plist**
- ✓ **NetworkInterfaces.plist**
- ✓ **preferences.plist**



5. Right-click the five files in their original location and select **Move to Trash** to delete them. If prompted to confirm the deletion with a password, do so.

- Restart your Mac as usual and turn its Wi-Fi back on. The five deleted files should be recreated within their original location, and all your network settings should now be reset. Now try again to connect to Eduroam / LU Guest WiFi with your Lincoln user name and password.

Click **Continue** to verify certificate for Eduroam or / LU Guest WiFi if prompted.

